

## **APPENDIX – DA (WIRELESS)**

### **1. INTRODUCTION**

- 1.1 This Appendix sets forth the terms and conditions for Directory Assistance (DA) Services for Carrier provided by the applicable SBC Communications Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC).
- 1.2 SBC Communications, Inc. (SBC) means the holding company which owns the following ILECs: Illinois Bell Telephone Company, Indiana Bell Telephone Company Incorporated, Michigan Bell Telephone Company, Nevada Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company, The Southern New England Telephone Company, Southwestern Bell Telephone Company, and/or Wisconsin Bell, Inc. d/b/a Ameritech Wisconsin.
- 1.3 As used herein, **SBC-13STATE** means the applicable above listed ILECs doing business in Arkansas, California, Connecticut, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin.
- 1.4 As used herein, **SBC-12STATE** means an ILEC doing business in Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin.
- 1.5 As used herein, **SBC-10STATE** means an ILEC doing business in Arkansas, Illinois, Indiana, Kansas, Michigan, Missouri, Ohio, Oklahoma, Texas, and Wisconsin.
- 1.6 As used herein, **SBC-7STATE** means an ILEC doing business in Arkansas, California, Kansas, Missouri, Nevada, Oklahoma and Texas.
- 1.7 As used herein, **SBC-SWBT** means an ILEC doing business in Arkansas, Kansas, Missouri, Oklahoma, and Texas.
- 1.8 As used herein, **SBC-AMERITECH** means an ILEC doing business in Illinois, Indiana, Michigan, Ohio, and Wisconsin.
- 1.9 As used herein, **PACIFIC** means an ILEC doing business in California.
- 1.10 As used herein, **NEVADA** means an ILEC doing business in Nevada.
- 1.11 As used herein, **SNET** means an ILEC doing business in Connecticut.

- 1.12 The prices at which **SBC-13STATE** agrees to provide Carrier with Directory Services are contained in the applicable state tariff or Exhibit 1 – DA Pricing.

## 2. SERVICES

- 2.1 Where technically feasible and/or available, **SBC-13STATE** will provide the following DA Services:

### 2.1.1 DIRECTORY ASSISTANCE (DA)

Consists of providing directory assistance listing information (name, address and Published Number or an indication of “non-published status”) to Carrier’s Customers and, whenever appropriate, providing responses to requests for Non-Published Numbers and Non-List Numbers according to **SBC-13STATE** methods and procedures. Where available to Carrier’s Customers, DA is provided from the LATA in which Carrier connects to the SWBT DA Services Operator and includes directory assistance listing information for that and, in certain locations, nearby LATAs. DA does not include NLS.

### 2.1.2 DIRECTORY ASSISTANCE CALL COMPLETION (DACC)

A service in which a local or an intraLATA call to the requested number is completed on behalf of Carrier’s Customer, utilizing an automated voice system or with operator assistance. Provisioning of DACC requires DA. This service is referred to as DACC in **SBC-10STATE/SNET**.

### 2.1.3 DIRECTORY ASSISTANCE Nationwide Listing Service (NLS)

A service in which listed telephone information (name, address, and telephone numbers throughout the 50 states) is provided for residential, business and government accounts to Carrier Customers. This service is available only from **SBC-SWBT**. Carrier acknowledges that the Federal Communications Commission has issued an order that could affect **SBC-SWBT** ability to offer NLS and that **SBC-SWBT** may have to stop providing NLS at anytime. Carrier releases **SBC-SWBT** from any and all claims, costs, damages, liabilities, losses, and expenses (including reasonable attorney fees), if **SBC-SWBT** stops providing NLS. Carrier also agrees to indemnify, defend, and hold harmless **SBC-SWBT** from any and all third party claims, costs, damages, liabilities, losses, and expenses (including reasonable attorney fees), arising from **SBC-SWBT** decision to stop providing NLS.

### 3. DEFINITIONS

3.1 The following terms are defined as set forth below:

- 3.1.1 “Call Branding” -The procedure of identifying a Carrier’s name audibly and distinctly to the Carrier’s Customer at the beginning of each DA Services call.
- 3.1.2 “Non-List Telephone Number or DA only Telephone Number”-A telephone number that, at the request of the telephone subscriber, is not published in a telephone directory, but is available from a DA operator.
- 3.1.3 “Non-Published Number” - A telephone number that, at the request of the telephone subscriber, is neither published in a telephone directory nor available from a DA operator.
- 3.1.4 “Published Number” - A telephone number that is published in a telephone directory and is available upon request by calling a DA operator.

### 4. CALL BRANDING

- 4.1 Where technically feasible and/or available, **SBC-13STATE** will brand DA in Carrier’s name based upon the criteria outlined below:
  - 4.1.1 Where **SBC-13STATE** provides Carrier Operator Services (OS) and DA services via the same trunk, both the OS and DA calls will be branded with the same brand. Where **SBC-13STATE** is only providing DA service on behalf of the Carrier, the calls will be branded before the operator answers each call. In either case, a direct connection is required from the Carrier’s MSC to the **SBC-13STATE** operator assistance switch as specified in Section 6.1.1 below.
  - 4.1.2 Carrier name used in branding calls may be subject to Commission regulations and should match the name in which Carrier is licensed.
  - 4.1.3 **SBC-SWBT/SNET/SBC-AMERITECH** - Carrier will provide written specifications of its company name to be used by **SBC-SWBT/SNET/SBC-AMERITECH** to create Carrier specific branding messages for its DA calls in accordance with the methods and procedures in effect at that time, unless otherwise agreed in writing by both Parties.
  - 4.1.4 **PACIFIC/NEVADA** - Carrier will provide recorded announcement(s) of its company name to be used to brand the Carrier’s DA calls in accordance with

the methods and procedures in effect at that time, unless otherwise agreed in writing by both Parties.

4.1.5 Carrier must provide 30 Days prior written notice to **SBC-13STATE** of each number from outside Carrier's assigned NPA-NXX that is ported to Carrier's network. Absent such notification **SBC-13STATE** will be unable to correctly brand calls from such numbers.

4.1.6 Multiple Brands:

4.1.6.1 **SBC-SWBT** can support multiple brands on a single trunk group for a Carrier if all Customer records for all carriers utilizing the same trunk group are maintained in **SBC-SWBT**'s LIDB.

4.1.7 Branding Load Charges:

4.1.7.1 **SBC-SWBT** - An initial non-recurring charge applies per state, per brand, per operator assistance switch, for the establishment of Carrier specific branding. An additional non-recurring charge applies per state, per brand, per operator assistance switch for each subsequent change to the branding announcement. In addition, a per call charge applies for every DA call handled by **SBC-SWBT** on behalf of Carrier for such services when multiple brands are required on a single Operator Services trunk group.

4.1.7.2 **PACIFIC/NEVADA** - An initial non-recurring charge applies per state, per brand, per operator assistance switch, for the establishment of Carrier specific branding. An additional non-recurring charge applies per state, per brand, per operator assistance switch for each subsequent change to the branding announcement.

4.1.7.3 **SNET** - Branding phrase(s) will be recorded on a per session basis. A session is defined as a single recording session, during which Customer's Branding phrase(s) are recorded. A non-recurring customized branding charge shall apply per session. Additional non-recurring charges may apply per brand, per load, per operator assistance switch for the establishment or subsequent change of Carrier specific branding.

4.1.7.4 **SBC-AMERITECH** - An initial non-recurring charge applies per brand, per operator assistance Switch, per trunk group for the establishment of Carrier specific branding. An additional non-recurring

charge applies per brand, per operator assistance switch, per trunk group for each subsequent change to the branding announcement.

## 5. TRUNKING REQUIREMENTS

5.1 This section provides descriptions of the trunking requirements for interconnection for the provision of DA Services. All references to incoming and outgoing trunk groups are from the perspective of the Carrier.

5.2 Directory Assistance (DA):

5.2.1 DA is available in SBC-13STATE. Trunking for DA can be provided in one of the following three ways in SBC-10STATE. Trunking for DA is available in SNET as detailed in 5.2.1.1 and 5.2.1.2. Trunking for DA is available in PACIFIC/NEVADA as detailed in 5.2.1.1.

5.2.1.1 A dedicated one-way outgoing trunk group from Carrier's MSC to an SBC-13STATE operator assistance switch utilizing COM Feature Group D type signaling. This trunk group type is required where Carrier requests DA without call handoff or DACC with call completion over SBC-13STATE's network. Roamer DA traffic is not allowed over this trunk type.

5.2.1.2 A dedicated one-way incoming trunk group to Carrier's MSC from an SBC-10STATE/SNET operator assistance switch utilizing COM Feature Group D type signaling. This trunk group type is required where Carrier requests DA with call handoff from SBC-10STATE/SNET to Carrier.

5.2.1.3 A dedicated one-way outgoing trunk group from Carrier's MSC to a SBC-10STATE end office switch utilizing a Type 1 Ancillary Services Connection for the delivery of Operator Services, DA and roaming DA traffic within each LATA. Roaming DA can only be passed over this DA trunk type.

5.2.2 Carrier may pass NPA-555-1212 calls to IXC's over a Trunk Side Tandem Switch Interconnection utilizing Type 2A interface with Feature Group D type signaling.

5.3 Directory Assistance Call Completion (DACC):

- 5.3.1 In addition to DA service Carrier may also request DACC service from **SBC-10STATE/SNET**. When both DA and DACC services are provided, a dedicated trunk group is required as specified in 5.2.1.1 above.
- 5.4 Nationwide Listing Service (NLS):
  - 5.4.1 In addition to DA and DACC service, where available, Carrier may also request NLS service. NLS requires a dedicated trunk group as specified in 5.2.1.1. DA and DACC traffic may be combined with NLS on this trunk group. This service is not available outside **SBC-SWBT**.

## 6. RESPONSIBILITIES OF THE PARTIES

- 6.1 Carrier recognizes that **SBC-13STATE**'s provision of DA Services in a quality manner is dependent on **SBC-13STATE** being able to adequately plan and staff to handle DA Services calls from Carrier's Customers. Accordingly, Carrier will exclusively use **SBC-13STATE** as its provider of DA (as defined in Section 2.1) for Carrier's Service Area(s) in which SWBT operates during the term of this Agreement. Accordingly, Carrier will forecast annually the number of trunks, the busy hour, and the capacity in erlangs for each Directory Assistance trunk group.
- 6.2 Carrier will be responsible for providing the equipment and facilities necessary for signaling and routing calls with Automatic Number Identification (ANI) to each **SBC-13STATE** operator assistance switch.
  - 6.2.1 **PACIFIC/NEVADA** - Services that require ANI, such as branding, cannot be provided when Carrier utilizes a LISA trunking arrangement. LISA trunks for DA will be eliminated when **PACIFIC/NEVADA**'s 5ACD switches are eliminated. At such time, Carrier will be responsible for providing direct trunks to each **PACIFIC/NEVADA** operator assistance switch.
- 6.3 Facilities necessary for the provision of DA Services shall be provided by the Parties hereto, using standard trunk traffic engineering procedures to insure that the objective grade of service is met. Each Party shall bear the costs for its own facilities and equipment.
- 6.4 Carrier shall submit orders to **SBC-13STATE** for DA Services using the applicable ordering processes.
- 6.5 Carrier may request negotiation of a separate contract for the inclusion of Carrier's Customer listings in **SBC-13STATE** DA database.

- 6.6 Where applicable, Carrier agrees that **SBC-13STATE** may utilize Carrier's Customer listings contained in **SBC-13STATE** DA database in providing existing and future **SBC-13STATE** DA or DA related services.
- 6.7 Where applicable, Carrier further agrees that **SBC-13STATE** can release Carrier's DA listings stored in **SBC-13STATE** DA database to competing providers.

## 7. METHODS AND PRACTICES

- 7.1 **SBC-13STATE** will provide DA Services to Carrier's Customers in accordance with **SBC-13STATE** DA methods and practices that are in effect at the time the DA call is made, unless otherwise agreed in writing by both Parties.

## 8. PRICING

- 8.1 Pricing for DA Services shall be based on the rates specified in the applicable state tariff or Exhibit 1 to this Appendix. After the expiration of the Initial Term of the Agreement, **SBC-13STATE** may change the prices for the provision of DA Services upon one hundred-twenty (120) Days' prior written notice to Carrier.
- 8.2 Where Carrier requests DACC in **SBC-SWBT**, Carrier may customize the DACC announcement. The **SBC-SWBT** rate for Carrier specific DACC announcements is specified in Exhibit 1 to this Appendix.
- 8.3 **SBC-13STATE** interconnection charges apply in addition to the appropriate charges for all DA and DACC calls completed.
- 8.4 DACC is available under a Multiple Rate Option in **SBC-10STATE/SNET**.
  - 8.4.1 When a call to DA is not completed using DACC, the charge for that call under this option will be the DA charge. When a call to DA is completed using DACC, the charge for that call under this option will be the DA charge plus the DACC charge.
  - 8.4.2 Carrier must provide a ten digit Automatic Number Identification (ANI) following the called number in the signaling protocol.
  - 8.4.3 Carrier has the option of providing the originating end user's ANI or an alternate Carrier billing number in the ANI field for the purpose of billing a DACC charge.
- 8.5 Carrier may request DACC under a Single Rate Option in **SBC-SWBT**.

- 8.5.1 A single fixed rate for the DA and DACC portion of a DA call will be charged under the Single Rate Option as specified in Exhibit 1 of this Appendix. This rate applies to all DA calls including those where DACC was not requested by Carrier's end user.
- 8.5.2 Carrier must provide a ten digit Automatic Number Identification (ANI) following the called number in the signaling protocol.
- 8.5.3 Carrier has the option of providing the originating end user's ANI or an alternate Carrier billing number in the ANI field for the purpose of billing a DACC charge.

## 9. MONTHLY BILLING

- 9.1 For information regarding billing, non-payment, disconnection, and dispute resolution, see the main body of this Agreement.
- 9.2 **SBC-13STATE**, where available, will accumulate and provide Carrier such data as necessary for Carrier to bill its Customers.
- 9.3 When Carrier chooses the Multiple Rate Option in **SBC-SWBT**, Billing Information Tapes (BIT) will be provided upon request on a daily basis detailing the call information associated with the ANI provided by the Carrier. The charge for BIT is listed in the applicable state tariff or Exhibit 1 to this Appendix. Carrier has the option, in **SBC-SWBT**, of receiving the call information via an Electronic Data Transmission (EDT) as detailed in Section 9.4.
- 9.4 EDT, where available, provides Carrier the option of receiving detailed call information via a data circuit instead of the daily BIT. The EDT data circuit (NDM) is established between **SBC-SWBT**'s data center and Carrier's premises of choice. The type of EDT data circuit required is dependent upon the volume of billing information and the type of terminating equipment provided by Carrier at its premises. Carrier is responsible for the data circuit charges and any additional charges associated with EDT as specified in Exhibit 1 to this Appendix.

## 10. LIABILITY

- 10.1 The provisions set forth in the main body of this Agreement, including but not limited to those relating to limitation of liability and indemnification, shall govern performance under this Appendix.



- 10.2 Carrier also agrees to release, defend, indemnify, and hold harmless **SBC-13STATE** from any claim, demand or suit that asserts any infringement or invasion of privacy or confidentiality of any person or persons caused or claimed to be caused, directly, or indirectly, by **SBC-13STATE** employees and equipment associated with provision of DA Services, including but not limited to suits arising from disclosure of the telephone number, address, or name associated with the telephone called or the telephone used to call DA Services.

## **11. APPLICABILITY OF OTHER RATES, TERMS AND CONDITIONS**

- 11.1 This Agreement (including all attachments hereto), and every interconnection, service and network element provided hereunder, is subject to all rates, terms and conditions contained in this Agreement (including all attachments hereto) that are legitimately related to such interconnection, service or network element; and all such rates, terms and conditions are incorporated by reference herein and as part of every interconnection, service and network element provided hereunder. Without limiting the general applicability of the foregoing, the Terms and Termination provisions of this Agreement are specifically agreed by the Parties to be legitimately related to, and to be applicable to, each interconnection, service and network element provided hereunder.

**EXHIBIT 1**  
**ARKANSAS PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Callers will be permitted to request up to two listings per call.

Rate per call	\$0.2975
Transport Per Call	
0-1 mile	\$0.003561
1 to 25 miles	\$0.004304
25 to 50 miles	\$0.010164
50 miles	\$0.017547

**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

This usage rate applies to each DA call that has been completed to the requested number.

Rate per completed call	\$0.20
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**C. DIRECTORY ASSISTANCE – NATIONWIDE LISTING SERVICE (NLS)**

Callers will be permitted to request up to two listings per call.

Rate per listing	\$0.65
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**D. CALL BRANDING / DACC ANNOUNCEMENTS**

An initial non-recurring charge applies per state, per brand, per Operator Assistance switch for the establishment of Call Branding and/or requested changes to the standard DACC announcements. An additional non-recurring charge applies per state, per brand, per Operator Assistance switch for each subsequent change to the branding announcement and/or the DACC announcements. When multiple brands are required on a single Operator Services trunk, a per call charge applies.

Rate per initial load – Branding/DACC	\$1,866.00
Rate per subsequent load - Branding/DACC change	\$1,866.00
Per Call – Branding	\$0.0211

**E. DIRECTORY ASSISTANCE (DA) & DIRECTORY ASSISTANCE  
CALL COMPLETION (DACC) – SINGLE RATE OPTION**

This usage rate is a combined rate for DA and DACC and applies to each call and, when selected by Carrier, applies to each call in lieu of the charges in Sections A and B above.

Rate per call	\$0.40
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**F. BILLING INFORMATION TAPE (BIT)**

When Carrier chooses the “Multiple Rate Option”.

Rate per tape	\$10.00
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**EXHIBIT 1  
KANSAS PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Callers will be permitted to request up to two listings per call.

Rate per call	\$0.3548
Transport Per Call	
0-1 mile	\$0.0039
1 to 25 miles	\$0.0060
25 to 50 miles	\$0.0263
50 miles	\$0.0562

**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

This usage rate applies to each DA call that has been completed to the requested number.

Rate per completed call	\$0.20
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**C. DIRECTORY ASSISTANCE – NATIONWIDE LISTING SERVICE (NLS)**

Callers will be permitted to request up to two listings per call.

Rate per listing	\$0.65
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**D. CALL BRANDING / DACC ANNOUNCEMENTS**

An initial non-recurring charge applies per state, per brand, per Operator Assistance switch for the establishment of Call Branding and/or requested changes to the standard DACC announcements. An additional non-recurring charge applies per state, per brand, per Operator Assistance switch for each subsequent change to the branding announcement and/or the DACC announcements. When multiple brands are required on a single Operator Services trunk, a per call charge applies.

Rate per initial load – Branding/DACC	\$1,690.00	Rate
per subsequent load - Branding/DACC change	\$1,690.00	
Per Call – Branding		\$0.0317

**E. DIRECTORY ASSISTANCE (DA) & DIRECTORY ASSISTANCE  
CALL COMPLETION (DACC) – SINGLE RATE OPTION**

This usage rate is a combined rate for DA and DACC and applies to each call and, when selected by Carrier, applies to each call in lieu of the charges in Sections A and B above.

Rate per call	\$0.50
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**F. BILLING INFORMATION TAPE (BIT)**

When Carrier chooses the “Multiple Rate Option”.

Rate per tape	\$6.00
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**EXHIBIT 1**  
**MISSOURI PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Callers will be permitted to request up to two listings per call.

Rate per call	\$0.2975
Transport Per Call	
0-1 mile	\$0.0028
1 to 25 miles	\$0.0060
25 to 50 miles	\$0.0222
50 miles	\$0.0351

**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

This usage rate applies to each DA call that has been completed to the requested number.

Rate per completed call	\$0.20
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**C. DIRECTORY ASSISTANCE – NATIONWIDE LISTING SERVICE (NLS)**

Callers will be permitted to request up to two listings per call.

Rate per listing	\$0.65
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**D. CALL BRANDING / DACC ANNOUNCEMENTS**

An initial non-recurring charge applies per state, per brand, per Operator Assistance switch for the establishment of Call Branding and/or requested changes to the standard DACC announcements. An additional non-recurring charge applies per state, per brand, per Operator Assistance switch for each subsequent change to the branding announcement and/or the DACC announcements. When multiple brands are required on a single Operator Services trunk, a per call charge applies.

Rate per initial load – Branding/DACC	\$1,718.00
Rate per subsequent load - Branding/DACC change	\$1,718.00
Per Call – Branding	\$0.0425

**E. DIRECTORY ASSISTANCE (DA) & DIRECTORY ASSISTANCE  
CALL COMPLETION (DACC) – SINGLE RATE OPTION**

This usage rate is a combined rate for DA and DACC and applies to each call and, when selected by Carrier, applies to each call in lieu of the charges in Sections A and B above.

Rate per call	\$0.50
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**F. BILLING INFORMATION TAPE (BIT)**

When Carrier chooses the “Multiple Rate Option”.

Rate per tape	\$6.00
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**EXHIBIT 1  
OKLAHOMA PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Callers will be permitted to request up to two listings per call.

Rate per call	\$0.2975
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**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

This usage rate applies to each DA call that has been completed to the requested number.

Rate per completed call	\$0.20
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**C. DIRECTORY ASSISTANCE – NATIONWIDE LISTING SERVICE (NLS)**

Callers will be permitted to request up to two listings per call.

Rate per listing	\$0.65
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**D. CALL BRANDING / DACC ANNOUNCEMENTS**

An initial non-recurring charge applies per state, per brand, per Operator Assistance switch for the establishment of Call Branding and/or requested changes to the standard DACC announcements. An additional non-recurring charge applies per state, per brand, per Operator Assistance switch for each subsequent change to the branding announcement and/or the DACC announcements. When multiple brands are required on a single Operator Services trunk, a per call charge applies.

Rate per initial load – Branding/DACC	\$1,737.06
Rate per subsequent load - Branding/DACC change	\$1,737.06
Per Call – Branding	\$0.021845



**E. DIRECTORY ASSISTANCE (DA) & DIRECTORY ASSISTANCE  
CALL COMPLETION (DACC) – SINGLE RATE OPTION**

This usage rate is a combined rate for DA and DACC and applies to each call and, when selected by Carrier, applies to each call in lieu of the charges in Sections A and B above.

Rate per call	\$0.65
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**F. BILLING INFORMATION TAPE (BIT)**

When Carrier chooses the “Multiple Rate Option”.

Rate per tape	\$6.00
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**EXHIBIT 1  
TEXAS PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Callers will be permitted to request up to two listings per call.

Rate per call	\$0.25
Transport Per Call	
0-1 mile	\$0.0026
1 to 8 miles	\$0.0055
8 to 16 miles	\$0.0061
16 to 25 miles	\$0.0065
25 to 50 miles	\$0.0104
50 to 100 miles	\$0.0148
over 100 miles	\$0.0222

**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

This usage rate applies to each DA call that has been completed to the requested number.

Rate per completed call	\$0.20
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**C. DIRECTORY ASSISTANCE – NATIONWIDE LISTING SERVICE (NLS)**

Callers will be permitted to request up to two listings per call.

Rate per listing	\$0.65
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**D. CALL BRANDING / DACC ANNOUNCEMENTS**

An initial non-recurring charge applies per state, per brand, per Operator Assistance switch for the establishment of Call Branding and/or requested changes to the standard DACC announcements. An additional non-recurring charge applies per state, per brand, per Operator Assistance switch for each subsequent change to the branding announcement and/or the DACC announcements. When multiple brands are required on a single Operator Services trunk, a per call charge applies.

Rate per initial load – Branding/DACC	\$1,745.00
Rate per subsequent load - Branding/DACC change	\$1,745.00
Per Call – Branding	\$0.0312

**E. DIRECTORY ASSISTANCE (DA) & DIRECTORY ASSISTANCE  
CALL COMPLETION (DACC) – SINGLE RATE OPTION**

This usage rate is a combined rate for DA and DACC and applies to each call and, when selected by Carrier, applies to each call in lieu of the charges in Sections A and B above.

Rate per call	\$0.40
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**F. BILLING INFORMATION TAPE (BIT)**

When Carrier chooses the “Multiple Rate Option”.

Rate per tape	\$6.00
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**EXHIBIT 1**  
**CALIFORNIA PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

411 utilizing an Ancillary Services Trunk Connection  
Rates pursuant to California PUC No. A5.5.7

555 utilizing an Operator Services Trunk Connection  
Rates pursuant to California PUC No. 175-T, Section 9.1

**B. CALL BRANDING**

An initial non-recurring charge applies per brand, per switch, per Operator Assistance switch for the establishment of Call Branding. An additional non-recurring charge applies per state, per brand, per Operator Assistance switch for each subsequent change to the branding announcement.

Rate per initial load – Branding	\$447.96
Rate per subsequent load – Branding	\$447.96

**EXHIBIT 1**  
**NEVADA PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Rates pursuant to the Nevada Tariff P.S.C.N. No. C9-A, Section 9.6

**B. CALL BRANDING**

An initial non-recurring charge applies per state, per brand, per Operator Assistance switch for the establishment of Call Branding. An additional non-recurring charge applies per state, per brand, per Operator Assistance switch for each subsequent change to the branding announcement.

Rate per initial load – Branding	\$500.00
Rate per subsequent load – Branding	\$500.00

**EXHIBIT 1**  
**CONNECTICUT PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Callers will be permitted to request up to two listings per call.

Rate per call	\$0.40
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**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

This usage rate applies to each DA call that has been completed to the requested number.

Rate per completed call	\$0.45
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**C. CALL BRANDING / DACC ANNOUNCEMENTS**

Branding phrase(s) will be recorded on a per session basis. A session is defined as a single recording session, during which Customer's Branding phrase(s) are recorded.

Rate per Session	\$5.000.00
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**EXHIBIT 1**  
**ILLINOIS PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Rates pursuant to ILL.C.C. No. 21, Sections 9.7 (A) and (B).

**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

Rates pursuant to ILL.C.C. No. 21, Section 9.7 (D).

**C. CALL BRANDING / DACC ANNOUNCEMENTS**

Rates pursuant to ILL.C.C. No. 21, Section 9.7 (C).

**EXHIBIT 1**  
**INDIANA PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Rates pursuant to FCC No. 2, Sections 9.7 (A) and (B).

**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

Rates pursuant to FCC No. 2, Section 9.7 (D).

**C. CALL BRANDING / DACC ANNOUNCEMENTS**

Rates pursuant to FCC No. 2, Section 9.7 (C).



**EXHIBIT 1**  
**MICHIGAN PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Rates pursuant to FCC No. 2, Sections 9.7 (A) and (B).

**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

Rates pursuant to FCC No. 2, Section 9.7 (D).

**C. CALL BRANDING / DACC ANNOUNCEMENTS**

Rates pursuant to FCC No. 2, Section 9.7 (C).

**EXHIBIT 1**  
**OHIO PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Rates pursuant to FCC No. 2, Sections 9.7 (A) and (B).

**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

Rates pursuant to FCC No. 2, Section 9.7 (D).

**C. CALL BRANDING / DACC ANNOUNCEMENTS**

Rates pursuant to FCC No. 2, Section 9.7 (C).

**EXHIBIT 1**  
**WISCONSIN PRICING – WIRELESS**

**A. DIRECTORY ASSISTANCE (DA)**

Rates pursuant to FCC No. 2, Sections 9.7 (A) and (B).

**B. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)**

Rates pursuant to FCC No. 2, Section 9.7 (D).

**C. CALL BRANDING / DACC ANNOUNCEMENTS**

Rates pursuant to FCC No. 2, Section 9.7 (C).